

Energy Water Ombudsman NSW

Not-for-profit EWON modernises its team scheduling process in only 4 days using Microsoft Power Platform.



Organisation
Energy Water Ombudsman NSW (EWON)

Industry
Alternative Dispute Resolution

Staff size
Small (between 51-200 employees)

“Professional Advantage’s team is technically sound and has a spectrum of understanding that is broad and deep enough to recommend different and modern ways to do things. For a client, that’s excellent!”

– Bernadette Or,
General Manager Finance and Corporate Services,
EWON

Challenges



EWON needed a modern scheduling solution to replace an out of support system.



EWON wanted to minimise the need of the HR team to manually update information in their scheduling solution.

Solutions

Microsoft

Power Automate

Microsoft

Power BI

Professional Advantage implemented a modern approach to EWON’s team scheduling system by utilising a pure-cloud play solution using Microsoft’s Power Automate, Power BI, and SharePoint.

Results



EWON was able to decommission several servers in order to save on costs and consolidate systems.



The no-code solution was deployed in **as fast as 4 days**, saving EWON significant development effort and IT overheads associated with alternate options.



Reports are now automatically saved in a SharePoint library with the help of Microsoft Power Platform.

Got more questions?

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