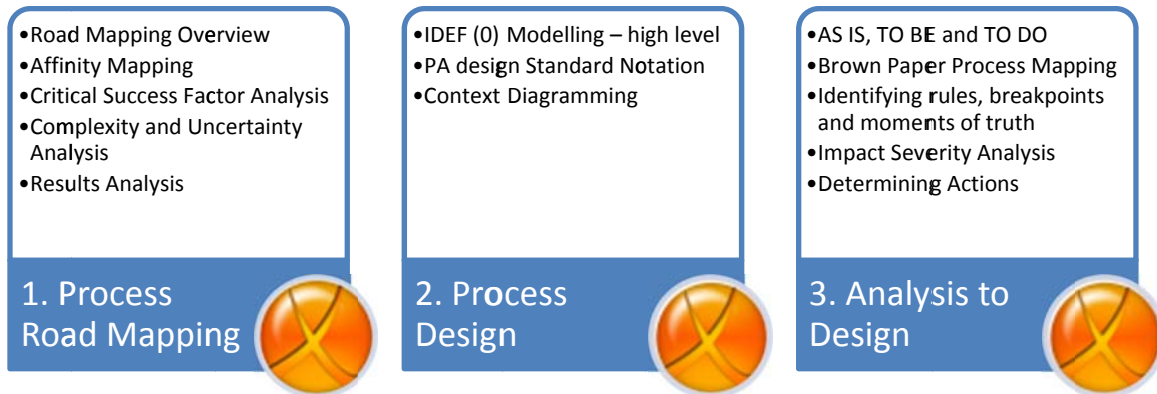


## XMPro Process Management Accreditation

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Professional Advantage runs a Process Management Accreditation consisting of three separate units as follows;



Unit 2 Process Design and Unit 3 Analysis to Design will be available from July 2010 onwards. Unit 1 is available now.

Accreditation involves course attendance and participation and completing assignments in the field / your organisation.

Unit 1 is focused on roles responsible for building business cases, Units 2 and 3 are targeted towards business analysts responsible for analysing and designing process.

**Unit Title:** Process Road Mapping

Professional Advantages Process Road Mapping is a facilitation exercise used to support fast sequence business improvement. The aim is to minimise the time to value for identifying a process opportunity, approving a business case, and ultimately delivering the improvement.

XMPro is a business process management capability targeted at addressing process issues and opportunities within the business. Its use generates ideas for improvements and future scope. Its analytics also offers insights into further improvements. Process Road Mapping is a vital technique within a business that can be used iteratively to filter in and out candidates for action based on real rationale. It builds understanding and consensus and makes efficient use of senior management and stakeholder's valuable time.

Using the road mapping techniques you will define critical success factors for business cases, identify and rank opportunities, build business cases and assess implementation considerations such as complexity and risk. Ultimately the session will provide the basis for business case priorities and recommendations and an improvement road map. The skills acquired will allow the delegate to facilitate road mapping with Senior Management / business stakeholders.

**Unit Duration:** 1 Day (On Demand)

**Prerequisite:** The delegate should have an understanding of the XMPro capability.

**Who Should Attend:** Business users and management and consultants responsible for assessing and prioritising business process opportunities.

**What You Will Learn:** At the completion of this training session participants will be competent in the following:

- Definition of a process Road Map
- The prerequisites and planning for process Road Mapping
- Benefits and role of process Road Mapping
- Examples and Case studies
- How to facilitate road mapping for senior management
- The role and use of the PA Process Analyser
- Tools and Techniques for Road Mapping
- The use of Affinity Mapping
- The use of Critical Success Factor Analysis
- Defining and ranking Critical Success Factors
- Establishing monetary benefit and ROI
- Assessing complexity and certainty factors for change
- Results analysis and factors in recommending best course and actions road map