



Improve your business with Add-Ons for Microsoft Dynamics RMS

Professional Advantage not only implements and supports Microsoft retail software, but is also dedicated to further improving Microsoft technologies within the retail industry. Professional Advantage develops Add-On retail solutions that work with Microsoft products and are used by a diverse client base.

Some notable Add-On products that have improved the day to day running of retail clients include:

RMS ConnectPro

Retailers operating disparate systems with poor or no integration between them are hampered by limited visibility of their entire business. RMS ConnectPro has been designed to help the users of Microsoft Dynamics RMS and Dynamics GP to overcome this issue by providing a detailed and reliable integration between the two systems. It allows for automatic communication between external stores, your headquarters and your back office. RMS ConnectPro provides you with accurate information on inventory, purchasing, sales and banking available throughout the organisation.

PA EFTPOS Integration for RMS

Integrated EFTPOS for RMS allows the sales total from Dynamics RMS transactions to appear on the EFTPOS terminal, which means the cashier does not have to manually entering the transactions amount.

This product must be used in conjunction with the PC EFTPOS software for integrated EFTPOS.

Customer Import into RMS Headquarters

Customer Import into RMS Headquarters is an Excel based utility for importing customers into Dynamics RMS. This Add-On eliminates the need to enter global customers individually. Ideal for membership based organisations.

RMS Customer Price Matrix

RMS Customer Price Matrix allows you to create price matrices for selected customers. The price matrix (special price) can be based on Department, Category or Item.

RMS Customer Marketing

RMS Customer Marketing is a utility for both single store or multi-store chains that allows you to define a 'script' of marketing questions for the cashier to ask the customer at the checkout. Questions and relevant responses can be centrally managed via Headquarters. The questions pop up for the cashier at the required point in the sale cycle and the customer responses are recorded and synchronised back to headquarters (if applicable) for analysis.

RMS Data Archive

RMS Data Archive allows you to remove historical data from the live database and still report on it alongside your current data. This method ensures your current database is kept at an optimal size.

RMS Credit Card

Allows the cashier to automatically calculate the credit card surcharge to be applied to the transaction before it is tendered. Cards may be set up with their pre-defined surcharge percentage. Before the cashier tenders the sale they click the custom POS button and nominate the relevant card and the surcharge amount is calculated based on the transactions subtotal. The surcharge appears as a separate line item at the bottom of the transaction.



RMS Frequent Buyer

RMS Frequent Buyer is a specific loyalty program that was designed to reward customers for repeat business, for example "buy 10 items & get 1 free."

RMS Global Customer Editor

RMS Global Customer Editor is an RMS style customer maintenance window that is used at the store to edit global customer details at Headquarters. Changes made to the global customer record are then rolled out to all stores through the normal RMS store communication process.

RMS Global Cashiers

RMS Global Cashiers is a Headquarters and Store based Add-On, that allows cashiers to be created centrally at Headquarters and then rolled down to all or nominated stores so that cashiers do not have to be created manually at each store.

RMS Cashier Utilities/POS Controller

RMS Cashier Utilities/POS Controller is a module with three functions:

- ❑ Cashier discount limit – allows you to assign a maximum discount % to each cashier
- ❑ Timeout – allows you to set a maximum inactivity time before the system will automatically secure the till.
- ❑ Maximum Quantity – allows you to set a maximum quantity amount so that cashiers are unable to scan a barcode as the quantity sold or received.

RMS Restaurant

With this hospitality order taking Add-On you will have the facility for bistro, bar and restaurant, including:

- ❑ Multiple rooms
- ❑ Assigning diners to tables
- ❑ Order taking
- ❑ Kitchen order printing
- ❑ User interface designed for touch screens

RMS Web Order Import

RMS Web Order Import allows you to import sales information (e.g. customer details, items sold, prices etc.) from a simple csv file into RMS as a Work Order. From there the document can be fulfilled, dispatched and the sale processed in the normal way without the need to re-enter the details. This tool is commonly used by retailers to import orders/sales processed via a web site.

RMSScan

RMSScan has been designed to interface with Dynamics RMS to increase the ease at which you can track and control your stock. RMSScan achieves this by interfacing directly into the RMS program, while utilising the Datalogic Memor portable data collection scanner to collect your stock information, allowing you to easily walk around your store and scan your stock where ever it is located. RMSScan then quickly and seamlessly transfers that data into the RMS database.

By doing this, RMSScan can not only revolutionise the way you do your stocktake, but also allow you to do receiving and transferring of goods, purchase orders, sales transactions and price checking.

RAMP Retail Analytics Merchandise Planning

Retail Analytics can also be extended with an optional Merchandise Planning module for those organisations that want to further automate their purchasing and replenishing process. Retail Analytics with Merchandise Planning (RAMP) delivers the information required to analyse and effectively manage the inventory and buying processes. The system suggests store transfers and purchase orders that can be analysed and fine-tuned by the buyer. Once the buyer approves these activities they are generated as transactions in Microsoft Dynamics RMS Headquarters.

For more information

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