

Electrical services company successfully adopted Microsoft SharePoint and Teams to streamline communication and improve project information management.



Industry:
Electrical Services



No of Employees:
Small (11-50 employees)



Solution:
Microsoft SharePoint,
Microsoft Teams, Microsoft 365

The Need

The current setup in OneDrive made it hard to find files because it had too many folders for the users to sift through. It wasn't broken up into departments, which made it hard to share sensitive data, and the sharing of files was completed mostly via email.

Solution

Professional Advantage (PA) implemented a SharePoint Intranet to streamline communications and a project register portal with custom features in SharePoint to manage all active projects efficiently:



New team sites linked to Microsoft Teams and new project pages automatically spin up as new projects are created within SharePoint.



A pop-up "project task register" reminds employees to update or change the status of an outstanding task when it is overdue.



A "multi-share" feature enables field engineers to select and send multiple documents from SharePoint in one email with the document links.



The "Asset Tracker" app on Power Apps allows Rycon's staff onsite to take photos using their mobile device and assign them to an asset register, tying it into an active project that then uploads into their project register portal.

The massive positive for me with Microsoft SharePoint is being able to work on live drawings and collaborate with everybody with the ability to contribute at the same time. I'm very happy with what we achieved in SharePoint and Microsoft 365 through Professional Advantage.

David Connolly, Director

Results



Streamlined communications by having SharePoint as their go-to communication portal and Teams as their communication hub to chat, call, or meet online.



Improved team collaboration with SharePoint's in-built co-authoring and version history.



SharePoint's enterprise search made it easy to find files, and its document libraries ensure access only to files that an employee has permission to access.



Leveraged free, complementing tools within Microsoft 365, such as OneNote, Planner, and To Do.



Enabled secure file sharing on the go with the right security and governance settings in place.

[Read the case study](#)

Got a question?

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