

Traditional vs. Modern MSP IT tasks that Modern Managed Service Providers do better



Driving rapid business innovations

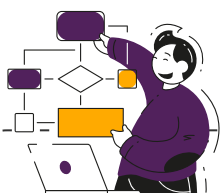


Modern MSPs enable you to leverage Power Platform, SharePoint, and Microsoft Teams to accelerate your workplace modernisation by automating your manual business processes and digitising your forms and workflows.

Empowering evidence-based decision-making



Modern MSPs empower data-driven decision-making by helping you to use Power BI or Azure Analysis Services to spot new business opportunities, improve program outcomes, optimise your operations, and drive actionable insights from your business data.



Leveraging Artificial Intelligence

Modern MSPs let you harness the power of AI to bring personalised content and enhance knowledge management using Microsoft Viva or automate repetitive processes or questions with chat bots using Power Virtual Agents.



Data protection at device and application levels

Modern MSPs go beyond traditional tickets-based or infrastructure and device-centric support services. They can provide protection for your sensitive business data not only at device levels but at application and data levels as well.

Modern MSPs put digital transformation at the heart of providing support services, enabling you to fully harness your cloud software investments by providing your organisation with a vision to adopt and embrace the tools you are licensed for. With its team of business analysts and solution architects, Modern MSPs can help you achieve your digital transformation goals—a skillset that most traditional MSPs lack.

Let's Talk

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