**Microsoft SharePoint & Teams** 

# ATSICHS Brisbane

Queensland's largest indigenous community healthcare organisation modernises its work environment with Microsoft 365.







#### **ORGANISATION**

Aboriginal & Torres Strait Islander Community Health Services



### **INDUSTRY**

Healthcare, Not-for-Profit



#### STAFF SIZE

Medium (300+ employees)

## **Challenges**



Data was not centralised, hindering accessibility, and mobility for its people.



File shares didn't allow their people real-time collaboration, easy data discovery, and quick access to information.



Communication was done only via phone calls and email, limiting the ability to collaborate across the business.

## Solution

Professional Advantage provided its deep expertise in implementing a SharePoint Intranet as well as guidance on data governance for Microsoft Teams.

Microsoft 365

Microsoft
SharePoint

Microsoft **Teams** 

"Being able to access a unified solution that has the scalability, security, and governance that Microsoft 365 does; there's no competitor that can do it in the same way."

- Jarryd Aleckson, IT Manager ATSICHS Brisbane

## Results



Centralised corporate content into a single repository, accessible on the go using Microsoft SharePoint.



Modernised communication and collaboration, enabling chat, call, and online meetings with Microsoft Teams.



**1,500% user engagement** in Teams in its first 30 days of deployment.



Improved staff engagement with regular communications and live events done in Yammer.



**10,000% user engagement** in Yammer in its first 60 days of utilisation.

## **Got more questions?**

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professional advantage