

INEFFICIENT PROJECT MANAGEMENT

Project Management Solutions and Infrastructure Services Company



Challenges

- Lack of scalability due to manual project management tools
- Inability to identify issues and manage project collaboration effectively
- Inability to identify profitability due to unclear KPIs
- Organisational cash flow impacted by manual billing processes

Results

- Process automation, i.e. time sheeting, issues register, billing approval workflow
- Milestone billing visibility, ensuring timely invoicing and improved cash flow management
- Increased transparency for clients through content sharing and collaboration
- Enhanced efficiency, i.e. reduced IT administration, up-to-date platform and disaster recovery

Solution

- Project Online customisation to streamline project management
- Integrated, customised billing automation processes
- Customised Executive Dashboard for faster project approvals
- Configured Project Team sites using SharePoint
- Customised Comment functionality, allowing people to post comments and updates on tasks
- Customised reporting on customer task status and percentage of completed billable tasks